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You've Got Freight, located at Valkenboskade 414, 2563 JJ Den Haag, Netherlands, is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

<https://youvegotfreight.nl/>

Valkenboskade 414, 2563 JJ The Hague, Netherlands

0614335455

Thijmen Vosmer is the Data Protection Officer of You've Got Freight He/she can be reached at thijmen@youvegotfreight.nl

Personal data we process

You've Got Freight processes your personal data because you use our services and/or because you provide these data to us yourself. Below is an overview of the personal data we process:

- First name and surname
- Phone number
- Email address
- List of customer contact details via an app
- Bank account number

Personal data we process

You've Got Freight does not process personal data because no personal data can be left on our site. Nor do we use social media plugins.

Special and/or sensitive personal data we process

You've Got Freight processes the following special and/or sensitive personal data about you:

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data on website visitors who are under 16 years of age. Unless they have parental or guardian consent. However, we cannot verify whether a visitor is older than 16. We therefore advise parents to be involved in their children's online activities to avoid collecting data on children without parental consent. If you are convinced that we have collected personal data about a minor without such consent, please contact us at info@youvegotfreight.nl and we will delete this information.

For what purpose and on what basis we process personal data

You've Got Freight processes your personal data for the following purposes:

- Handling your payment
- Calling or emailing you if necessary to carry out our services
- Informing you of changes to our services and products
- To deliver goods and services to you
- You've Got Freight also processes personal data if we are legally obliged to do so, such as data we need for our tax return.

Automated decision-making

You've Got Freight takes #responsibility decisions on the basis of automated processing about matters that could (significantly) affect individuals. These are decisions made by computer programmes or systems, without a human being (e.g. an employee of You've Got Freight) being involved. You've Got Freight uses the following computer programmes or systems: #use_explanation

How long we keep personal data

You've Got Freight does not keep your personal data longer than strictly necessary to realise the purposes for which your data are collected. We use the following retention periods for the following (categories of) personal data: #retention_period

Sharing personal data with third parties

Sharing personal data with third parties

You've Got Freight shares your personal data with various third parties if this is necessary for the execution of the agreement and to meet a possible legal obligation. With companies that process your data on our behalf, we conclude a processing agreement to ensure the same level of security and confidentiality of your data. You've Got Freight remains responsible for this processing. In addition, You've Got Freight provides your personal data to other third parties. We only do this with your explicit consent. [insert table here with: the category to which third party belongs, name and jurisdiction, purpose and what data].

Sharing personal data with third parties

You've Got Freight only provides third parties and only when necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

You've Got Freight uses only technical and functional cookies. And analytical cookies that do not invade your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone the first time you visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember your preferences, for example. They also allow us to optimise our website. You can opt out of cookies by configuring your internet browser to stop storing cookies. You can also delete any information previously stored via your browser settings.

Cookies, or similar techniques, that we use

You've Got Freight uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. You've Got Freight uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferences are remembered. These cookies are also used to make the website work properly and to optimise it. In addition, we place cookies that track your surfing behaviour so that we can offer tailored content and advertisements. On your first visit to our website, we already informed you about these cookies and asked your permission to place them. You can opt out of cookies by setting your internet browser to no longer store cookies. You can also delete any information previously stored via your browser settings. For an explanation, see:

<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies, or similar techniques, that we use You've Got Freight

does not use cookies or similar techniques. **View, modify or remove**

data

You have the right to view, correct or delete your personal data. You can do this yourself via the personal settings of your account.

In addition, you have the right to withdraw your possible consent to data processing or object to the processing of your personal data by our company and you have the right to data portability. This means you can submit a request to us to send the personal data we have on you in a computer file to you or another organisation named by you. If you wish to exercise your right of objection and/or right to data portability or have any other questions/comments about data processing, please send an itemised request to info@youvegotfreight.nl. To make sure that the request for inspection is made by you, we ask you to send a copy of your proof of identity along with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. You've Got Freight will respond to your request as soon as possible, but in any case within four weeks. You've Got Freight would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Authority for Personal Data. You can do so via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your possible consent for data processing or to object to the processing of your personal data by You've Got Freight and you have the right to data portability. This means you can submit a request to us to send the personal data we hold on you in a computer file to you or another organisation named by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your consent or object to the processing of your personal data to info@youvegotfreight.nl. To make sure that the request for inspection is made by you, we ask you to send a copy of your proof of identity with the request. In this copy, erase your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks. You've Got Freight would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Authority for Personal Data. You can do so via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

You've Got Freight takes the protection of your data seriously and takes appropriate measures to counter abuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@youvegotfreight.nl.

How we secure personal data

You've Got Freight takes the protection of your data seriously and takes appropriate measures to counter abuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you feel that your data is nevertheless not properly secured or there are indications of abuse, please contact our customer service or via info@youvegotfreight.nl. You've Got Freight has taken the following measures to secure your personal data: [please add any other measures you take].